

## ADDENDUM 1

S.No.	QUERY RAISED BY	TENDER PAGE NUMBER	TENDER CLAUSE NUMBER	TENDER CLAUSE NAME	TENDER POINT NUMBER	QUERY	UIIC REPLY
1	MD INDIA	Page No 6	8	Tender Award Criteria	8	The option description says price upto 100 RSMO per year. Need to know what shall be the price for over and above 100 RSMO but less than 200 RSMO per year	Tender Award Criteria has been modified. Refer to Addendum 2
2	Resource Vincom Private Limited	Page No 6	8	Tender award criteria	8	3 commercial bids to be decided by the tenderer, without any objective pre-declared criteria defeats the idea of an open tender. It is more than possible that there could be 3 separate L1 bidders. Under the circumstances the choice of the successful tenderer will be completely subjective. This defeats the very basis of a tender, which is primarily with the objective of bringing 'transparency and fair play' and against the guidelines of the Central Vigilance Commission.	Tender Award Criteria has been modified. Refer to Addendum 2
3	HERITAGE HEALTH INSURANCE TPA	Page No 6	8	TENDER AWARD CRITERIA	8	In commercial bid 3 options have been provided. Kindly let us know the weightage for each option or basis on which L1 will be decided.	Tender Award Criteria has been modified. Refer to Addendum 2
4	HERITAGE HEALTH INSURANCE TPA	Page No 10	21	ABOUT THE COMPANY	21	Out of the premium of 16000 crores how much approximately will be the premium of family medicare policies	Out of Rs. 17,000 Crs premium received during the financial year, Rs. 340 Crs pertains to family medicare policies.
5	MD INDIA	Page No 10	23	Scope of Work	23	Are these 3 lac plus policies individual or Family Floater policies.	Currently Family Floater Policies Only. For 2015 - 2016 number of policies issued is 263195 and 2016-2017 number of policies issued is 299675 approximately..  UIIC may include Remote Second Medical Opinion Cover to its other products as and when they are filed and approved by the regulator.
6	MD INDIA	Page No 10	23	Scope of Work	23	RMSC is an additional facility given to the policy holders or is it a new product altogether	Remote Medical Second Opinion is not a new product. It an additional cover given to policy holders.
7	MD INDIA	Page No 13		Annexure 1		Point number 15 and 16 is missing in the Eligibility Criteria	Point Number 17 to be treated as point number 15.  Point Number 18 to be treated as point number 16.
8	HEALTED TECHNOLOGIES PRIVATE LIMITED					We are an online platform for getting medical second opinion from super specialist doctors associated with some of the best institutes in India and abroad. Our venture is recognised by Central govt. under the StartUp India program and eligible for exemption in Tender Document Fee, Earnest Money Deposit and other such requirements which startups are not able to fulfill. However, capability wise, we have the capacity to serve your organisation for medical second opinion requirements and already serving couple of private insurance companies with the similar services.  We wish to bid for 'TENDER NUMBER – UIIC: HO: HEALTH: 2018-2019: 01' hence need confirmation from UIIC on exemptions before proceeding with the formal bid.	As per eligibility criteria stated in the tender document, the bidder should have tie up with World Renowned Medical Centre (WRMC) (Refer page 13 Eligibility criteria, clause 2 and 3). The exemptions can be allowed only as specified in the Office Memorandum, Ministry of Finance NO.F.20/2/2014-PPD(Pt.) dated 25/07/2017 (Copy attached) and the same has been clarified in ADDENDUM 1. Documentary evidence confirming compliance with Office Memorandum, Ministry of Finance to be submitted along with technical bid.
9	HERITAGE HEALTH INSURANCE TPA	13	14	NON DISCLOSURE AGREEMENT	14	How will the buyer sign non disclosure agreement. Moreover in serial number 7, the bidder is already submitting a self declaration for ensuring confidentiality.	The buyer of service in this case is UIIC. The bidder has to deliver the service of Remote Second Medical Opinion. The non disclosure agreement wording has to be accepted by the bidder as mentioned in the tender document in Annexure 7. The successful bidder has to sign non disclosure agreement as per Annexure 7 in stamp paper of value Rs. 100. This is independent of the self declaration given in point no 7 of eligibility criteria.